

Notice of References Cited	Application/Control No. 09/783,197		Applicant(s)/Patent Under Reexamination MCSHERRY, JAMES	
	Examiner Scott L. Jarrett		Art Unit 3623	Page 1 of 4

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-6,366,925	04-2002	Meltzer et al.	705/6
*	B	US-6,839,707	01-2005	Lee et al.	707/8
*	C	US-2002/0019741	02-2002	Heston, Robert L.	705/1
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	James Cortada et al., The Knowledge Management Yearbook 1999-2000 Butterworth-Heinemann, April 6, 1999, ISBN: 075067122X
	V	David Skyrme, Capitalizing on Knowledge: From E-Business to K-Business Butterworth-Heinemann, July 1, 2001, ISBN: 0750650117
	W	Price Waterhouse LLP, Introduces KnowledgeView Information Today, Jul/Aug 1995, Vol. 12, No. 7
	X	Ernie and K-Man are Here to Answer your Questions The CPA Journal, July 1996

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

Notice of References Cited	Application/Control No. 09/783,197	Applicant(s)/Patent Under Reexamination MCSHERRY, JAMES	
	Examiner Scott L. Jarrett	Art Unit 3623	Page 2 of 4

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Accounting firms make big hits on the Net International Accounting Bulletin, Sept. 1996, No. 194
	V	Field, Tom, Help Yourself Webmaster Magazine, Mar. 1997
	W	Arthur Anderson to launch web-based service for business executives - Knowledgespace CPA Journal, Dec 1997, Vol. 67, No. 12
	X	Kaufman, Steve, Online Consulting Aids Small Business Knight-Ridder Tribune Business News, May 31, 1998

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

Notice of References Cited	Application/Control No. 09/783,197	Applicant(s)/Patent Under Reexamination MCSHERRY, JAMES	
	Examiner Scott L. Jarrett	Art Unit 3623	Page 3 of 4

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)			
	U	Callahan, Maureen, JobOptions and HealthWindows Form New Partnership HealthWindows, June 28, 1998			
	V	Weiss, Jiri, Firms Package Knowledge to Go DestinationKM.com, Dec. 11, 2000			
	W	Baum, Biran, Ernie - four years of online consulting Consulting to Management, May 2000, Vol. 11, No. 1			
	X	Litwin, Eric et al., The Evolution of Ernie - The Online Business Consultant University of Southern California, Jan. 15, 1998			

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

Notice of References Cited	Application/Control No. 09/783,197	Applicant(s)/Patent Under Reexamination MCSHERRY, JAMES	
	Examiner Scott L. Jarrett	Art Unit 3623	Page 4 of 4

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Tiwana, Amrit, The Knowledge Management Toolkit Prentice Hall, Dec. 1999, ISBN: 0-13-12853-8
	V	
	W	
	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.